### **Configuring Windchill FRACAS 10.2**

#### **Overview**

Course Code TRN-4350-T

Course Length 3 Days

In this course, you will learn how to implement a successful closed loop corrective action system by helping you understand many choices, implications, and challenges inherent in establishing an effective FRACAS process. You will learn how PTC Windchill FRACAS 10.2 is used to model a best-practice FRACAS implementation. The broad, flexible feature set available in PTC Windchill FRACAS 10.2 is demonstrated to its full potential, helping you learn how PTC Windchill FRACAS 10.2 can help you to meet your unique corrective action needs.

# PTC° Windchill° Quality Solutions™



### **Prerequisites**

- Basic browser and web navigation skills.
- Basic skills and understanding of the use of software programs in a Windows® environment.

### **Audience**

This course is intended for any user of PTC Windchill FRACAS 10.2 who will be responsible for helping to design, build, implement, and support a closed-loop corrective action system with PTC Windchill FRACAS 10.2.

#### **Topics**

- Introductory information about failure reporting, analysis and corrective action systems (FRACAS)
- Introduce PTC Windchill FRACAS 10.2 using the web-based interface
- FRACAS Best Practices
- Explain data and files in PTC Windchill FRACAS 10.2
- Introduce PTC Windchill FRACAS 10.2 using the Windows® interface
- Learn how to configure the PTC Windchill FRACAS 10.2 interface to support the corrective action process
- Learn how to consider data analysis with PTC Windchill FRACAS 10.2
- Learn how to output data from PTC Windchill FRACAS 10.2
- Introduce PTC Windchill FRACAS 10.2 tracking features, including alerts and audit trail
- Introduce the PTC Windchill Quality Solutions 10.2 Administrator module
- Demonstrate PTC Windchill FRACAS 10.2 Workflow capabilities
- Introduce options for PTC Windchill FRACAS 10.2 data transfers

# Agenda

## Day 1

Module 1	Welcome and Overview
Module 2	Introduction to FRACAS
Module 3	Introduction to PTC Windchill FRACAS 10.2
Module 4	FRACAS Best Practices
Module 5	PTC Windchill FRACAS 10.2 Data and Files
Module 6	PTC Windchill FRACAS 10.2 Configuration

## Day 2

Module 6 (cont.)	PTC Windchill FRACAS 10.2 Configuration
Module 7	PTC Windchill FRACAS 10.2 Data Analysis and Output

## Day 3

Module 7 (cont.)	PTC Windchill FRACAS 10.2 Data Analysis and Output
Module 8	PTC Windchill Quality Solutions 10.2 Administrator
Module 9	PTC Windchill FRACAS 10.2 Workflow Setup
Module 10	PTC Windchill FRACAS 10.2 and Data from Other Systems
Module 11	Conclusion